

Biography

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Dr. Manu Vora is Chairman and President of Business Excellence, Inc., a global quality management consulting service firm. He has **over 40 years** of leadership experience and has guided Fortune 500 companies with Baldrige Performance Excellence Award assessment in the areas of leadership excellence, customer satisfaction, employee engagement, and process improvement. He is a Past Vice President from the American Society for Quality (ASQ) National Board of Directors. He also served as a Chairperson for ASQ Chicago Section. He is an ASQ Fellow and Certified Quality Engineer (CQE). Manu served as a Chief Judge at the Illinois Team Excellence Award Program from 1993-1999. He is a Senior Examiner for the Global Performance Excellence Award Program since 2004.

Manu holds an MBA with Marketing Management from the Keller Graduate School of Management in Chicago, M.S. & Ph.D. in Chemical Engineering from Illinois Institute of Technology (IIT) in Chicago, and B.S. in Chemical Engineering from the Indian Institute of Technology (BHU), Varanasi in India. For **over 22 years**, as an Adjunct Professor, he has taught Operations Management, Quality Management, Supply Chain Management, Project Management, and Risk Management courses at various business schools globally. He is affiliated with **over 80 educational institutions** around the world. He is a sought after speaker on business excellence and quality management topics for local, regional, national, and international audiences. He has **over 535 presentations** around the world in Africa, Asia Pacific, Caribbean & Central America, Europe, Latin America, the Middle East and the United States. In 2005, he authored "**Managing Human Capital**" chapter in the **Six Sigma for Transactions and Service** book published by McGraw-Hill. In 2013, he gave **two TEDx Talks (TEDxIITBHU, Varanasi, India and TEDxIIT Chicago)**. He has published over **60 articles** in professional journals and conference proceedings. He has shared his Leadership Excellence Series focusing on life-long transferable soft skills and quality management knowledge to **over 175,00 people** globally.

Manu received "2015 Distinguished Alumnus Award" from BHU (his alma mater). He gave 2nd IIT BHU Institute Lecture (Sustainable Change Management for Excellence) on January 15, 2014. He received "2014 Harrington/Ishikawa Medal" from Asia Pacific Quality Organization, "2013 Distinguished Alumnus Award" from IIT BHU Global Alumni Association, "2013 Alumni Achievement Award" from the Keller Graduate School of Management, "2012 IIT Alumni Medal" from the Illinois Institute of Technology, "2011 Ellis Island Medal of Honor" from the National Ethnic Coalition of Organizations (NECO) in New York, and "2010 U.S. President's Volunteer Service Award" for his lifetime of volunteer service from the White House. He has been honored by ASQ with: "2015 Ishikawa Medal", "2013 Hutchens Medal", "2010 Distinguished Service Medal", "2005 Lancaster Medal", "2001 Grant Medal" and "2002, 2001, 1996 & 1995 Testimonial Awards". He received "1994 Joe Lisy Award" and "1993 Founder's Award" from ASQ Chicago Section. He received "2008 Asian American Community Leadership Award" from the Office of the Clerk of the Circuit Court of Cook County, Chicago.

Manu received "2004 Professional Achievement Award" and "2000 International Alumni Leadership Award" from IIT. He gave the 2003 Commencement Address at his alma mater at the Keller Graduate School of Management's Milwaukee Center. He received "1992 Annual Merit Award" from the Chicago Association of Technological Societies. At AT&T Bell Laboratories he has been recognized with many awards – most notably Employee Excellence Awards, advancement to Distinguished Member of Technical Staff and Technical Manager positions. Manu received "2015 and 2000 Paul Harris Fellow Medals" from the Rotary Foundation of Rotary International and "1990 Distinguished Service Award" from Save The Children Federation. He is listed in "Who'sWho in the World", "Who'sWho in America", "Who'sWho in the Midwest", "Who'sWho in Science and Engineering", "Who'sWho in Finance and Business", "Who'sWho in Business Higher Education", and "American Men and Women of Science". He received the prestigious J. N. Tata Endowment Scholarship in India for his graduate work in the United States. As a founding Director and President of Blind Foundation for India, Manu and his team has raised **over \$4 million** to help over one million visually impaired people in India.